

# CONNECTICUT FY 2017 LIHEAP PERFORMANCE MANAGEMENT SNAPSHOT

In FY 2017, Connecticut furnished LIHEAP bill payment assistance to 84,176 households. They collected energy burden data for 1,052 households (1%)

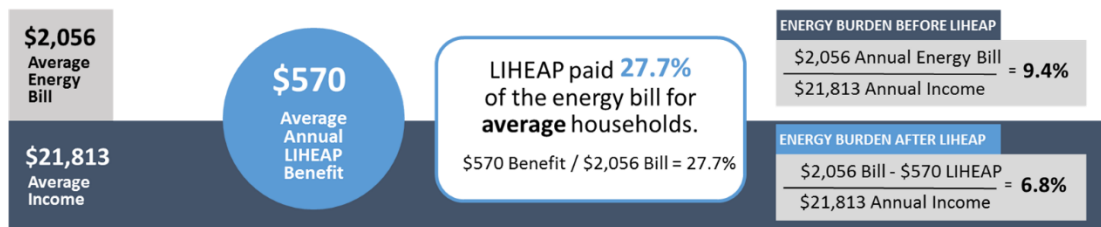
## Does LIHEAP furnish higher benefits to higher burden households?

**Yes.** In Connecticut, the total LIHEAP benefit received by high burden households in FY 2017 was about **\$267 (47%) more** than the total LIHEAP benefit received by the average recipient household.

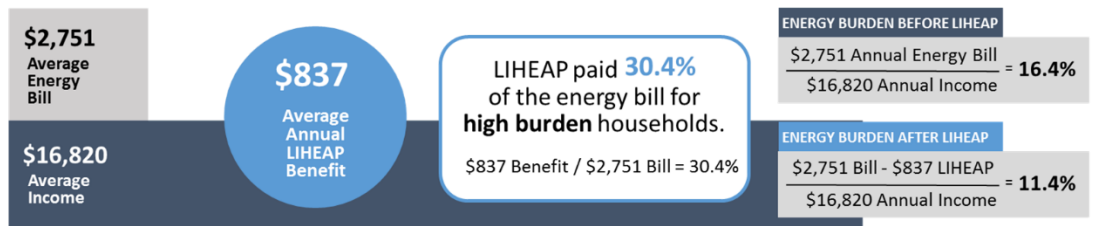
## Does LIHEAP pay a larger share of the home energy bill for high burden households?

**Yes.** In FY 2017, LIHEAP paid **27.7%** of the energy bill for average households in Connecticut, while LIHEAP paid **30.4%** of the energy bill for high burden households.

### All Households



### High Burden Households



## Prevention and Restoration of Home Energy Service Loss

### As a Result of Bill Payment Assistance

**Prevention (94%)**  
23702 Occurrences

**Restoration (6%)**  
1473 Occurrences

### As a Result of Equipment Repair or Replacement

**Prevention (0%)**  
0 Occurrences

**Restoration (100%)**  
211 Occurrences

- In FY 2017, LIHEAP benefits in Connecticut **prevented the loss of service 23,702 times**, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out.
- In FY 2017, LIHEAP benefits **restored home energy service 1,473 times** for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program **restored home energy service 211 times by repairing or replacing inoperable heating or cooling equipment.**

\* High burden recipient households represent 25% of all recipient households with 12 months of bill data, based on having the highest energy burden. The attached State Snapshot provides detailed income, energy cost, and burden statistics across all fuel types.